



FOR YOUTH DEVELOPMENT  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

## COVID-19 UPDATES

MARCH 19, 2020

### Important Update

The YMCA of Greater Westfield will be closed through April 6th. We will take a week by week approach regarding these decisions and reassess the situation daily.

In these unprecedented times we empathize with the emotional stress each of you may be feeling. So many questions of uncertainty leave us all feeling fearful and anxious. We anticipate one of the top worries on many people's minds revolves around financial stability for yourselves, your families, your workplace, retirement funds, and more. Here at the Y, like many other organizations that serve the community, we are also grappling with having enough resources to ensure we are here to serve the community and maintain our workforce. We are hopeful that as many of our members maintain their memberships as we navigate the unknown future together.

We recognize individual circumstances will vary family to family and we will be there for you. If your family is undergoing immediate or short-term financial stress, we will do everything we can to accommodate your needs. Please e-mail our Membership Director, Alex Khatchadourian: [akhatchadourian@westfieldymca.org](mailto:akhatchadourian@westfieldymca.org) to communicate your billing or fees questions/concerns. Please know that we deeply appreciate your patience as we respond as soon as possible.

Thank you for being part of our Y family and for your support as we navigate these uncharted waters. I promise to share stories of your Y's impact in the coming days. Challenging times often brings out the best in people and please know that our Y is committed to being there for our members, our staff and our community.

We wish you, and those you love, health and safety during this worrisome time. Thank you for your continued support. We will continue to communicate with you, as there will be more updates in the upcoming days. You may email me if you have further questions at [aallard@westfieldymca.org](mailto:aallard@westfieldymca.org).

Stay strong and healthy –

Andrea Allard, CEO

**YMCA of Greater Westfield**  
**67 Court Street**  
**Westfield, MA 01085**  
**(413) 568-8631 fax (413) 572-3995**  
**[www.westfieldymca.org](http://www.westfieldymca.org)**